DONCASTER COLLEGE

COMPLAINTS & COMPLIMENTS FEEDBACK FORM

Doncaster College is committed to providing an excellent experience for all its learners. To help us to continually improve standards, we welcome and encourage feedback from our students.

Are you a: Student? ❑ Member of staff? ❑ Visitor? ❑ Employer? ❑

Please tick the box that best describes your feedback:

Accommodation ❑ Enrolment ❑ Course cancellation ❑ Computer services ❑ Exams ❑

Quality of Teaching ❑ College facilities ❑ Student behaviour ❑ College services ❑ LRC's ❑

Other *(please specify)* ❑ .....

Please use the space below to give further details:

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Please continue overleaf if required

Continued:

About you

Please leave your contact details below so that we can reply and keep you updated about your complaint. Please be assured that your details will be confidential. We will acknowledge your complaint within 5 working days and will try to resolve your complaint within 14 working days:

Name

Address

Town Post Code

Telephone number

What course are you on?

Who is your Tutor?

For Office use only

Date Received | Level 1 ❑ Level 2 ❑ Level 3 ❑

Please send your completed form to The Principal, Doncaster College, The Hub, Chappell Drive, Doncaster DN1 2RF, place in the Feedback box or hand it to Reception.